



STATE OF MAINE
PUBLIC UTILITIES COMMISSION
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March 19, 2003

CAD BULLETIN NO. 2003-01

To: All Utilities
From: Derek D. Davidson, Director, Consumer Assistance Division
Subject: State Shutdown Day

Due to the State's budget shortfall, Maine State government offices will be closed Tuesday, April 22, 2003. As a result, Consumer Assistance Division (CAD) staff will be unavailable that day to assist customers who have been disconnected. Because Monday, April 21 is a state holiday (Patriot's Day), CAD staff will not be available to assist customers that day as well.

As we did when the State experienced shutdown days in the early 1990s, the CAD is asking utilities to voluntarily refrain from disconnecting customers on Tuesday, April 22—the State shutdown day. We ask this to avoid having disconnected customers unable to file an appeal with the CAD.

We appreciate your cooperation in this matter. Please call me at (207) 287-1596 if you have any questions.



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